



Return / Refund Policy

Last updated March 2021

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund/store credit/an exchange. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within 30 days of the purchase date. All returned items must be in new and unused condition.

RETURN PROCESS

To return an item, please email customer service at Littledotspartybox@outlook.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase and the return form provided, and mail your return to the address given.

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least 10 days from the receipt of your item to process your return or exchange. Payment using the same method originally used to purchase the item. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. [We will notify you by email when your return has been processed.]

DEFECTIVE OR DAMAGED ITEMS

For defective or damaged products, please contact us at the customer service email littledotspartybox@outlook.com to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

Littledotspartybox@outlook.com